The submission of a work order, project or any other request aimed at securing Services from UHN is governed by the following Terms and Conditions.

DEFINITIONS

1. “Affiliated Institution” means the employer of a User, for whom User creates an account on the UHN CORES & INNOVATION SYSTEM;

2. “Authorized Activities” means the actions designated as such by UHN and which are associated with the provision of Services;

3. “Background IP” means any Intellectual Property that is in existence on the date User entered a request for Services on the UHN CORES & INNOVATION SYSTEM (Effective date) or arises otherwise after Effective Date from activities not conducted pursuant to the Services;

4. “Confidential Information” means any information provided by a Party to the other in confidence and identified as such, or otherwise can reasonably be considered as confidential by its nature regardless as to whether it has been identified as confidential at the time of disclosure. Confidential Information shall not include or otherwise encompass any information and materials which:

   a. are part of the public domain, or become part of the public domain through no fault of the receiving Party;

   b. are obtained from a third party who is not under a duty of confidentiality respecting the Confidential Information and said third party has a legal right to disclose such information;

   c. are identified by the disclosing Party as no longer constituting Confidential Information of such disclosing Party;

   d. are already known by the receiving Party at the time of disclosure by the disclosing Party, as can be demonstrated by written or other records/information; or

   e. are developed independently by the receiving Party without access to the Confidential Information of the disclosing Party, as can be demonstrated by written or other records/information.

5. “Costs” means the amounts, including fees, taxes, and associated charges that an Affiliated Institution is expected to pay to UHN for Services;

6. “Deliverables” means the quantifiable goods that must be provided upon the completion of a Service;

7. “Facilities” means UHN’s buildings, infrastructure as well as specific equipment either owned, leased or otherwise managed by UHN to support UHN’s core business;

8. “Foreground IP” means any Intellectual Property conceived or conceived and reduced to practice arising out of the performance of the Services. For greater certainty, Foreground IP excludes Background IP and Methodology IP;

9. “Intellectual Property” or “IP” means inventions (whether patentable or not), discoveries, written material, compounds, information, know-how, trade secrets, patents, copyright, designs, plant breeders’ rights, integrated circuit topographies, ideas (including any computer software), formulae, algorithms, concepts, proprietary data, techniques, instructions, processes, expert opinions, information, materials, program listings, flow charts, logic diagrams, manuals, specifications, instructions, or any copies of the foregoing in any medium, or the expression thereof.

10. “Methodology IP” means Intellectual Property arising from the Services which are procedures, methods, instructions, protocols and the like relating to the testing and analysis conducted during the provision of the Services, including any animal care technology-related improvements. For greater certainty, Methodology IP excludes Affiliated Institution’s Background IP. UHN owns all right, title and interest in and to all Methodology IP;

11. “Samples” means, but is not limited to bacteria and other microorganisms, plant, animal, or any human biological materials, genetic samples, any copies of the original genetic samples, any cell lines containing copies of the original genetic samples, and data derived from these samples;

12. “Services” means the performance of experiments, generation of results or data as well as the interpretation of the same;

13. “Terms and Conditions” means the provisions described in this document;

14. “UHN CORES & INNOVATION SYSTEM” means the web-based application licensed by UHN to coordinate provision of Services;

15. “UHN” means University Health Network, including its directors, officers, employees, staff members, students, research trainees and agents;

16. “User” means an employee, agent or representative of an Affiliated Institution, who creates an account on behalf of the User’s Affiliated Institution and not in the User’s individual capacity on the UHN CORES & INNOVATION SYSTEM with the purpose of securing provision of Services from UHN to the Affiliated Institution.

NATURE OF SERVICES

17. Services are provided on a fee-for-service basis. Costs, fees and other charges associated with Services will be paid by Affiliated Institution.

18. UHN reserves the right to require the execution of a fee-for-service agreement between Affiliated Institution and UHN prior to commencing the execution of Services. In such cases, Deliverables will only be released to User upon execution of relevant fee-for-service agreement.

19. UHN reserves the right, in its sole discretion, to decline accepting User’s request to perform Services; and UHN shall not be required to provide any reasons for such a decision.

USER AND USER’S ACCOUNT

20. Unless a User is an employee of UHN, User acknowledges that:

   a. User is requesting Services on behalf of User’s Affiliated Institution and not on User’s individual capacity;

   b. User has obtained formal approvals from relevant User’s Affiliated Institution authorities prior to requesting Services from UHN, and

   c. User has been given the opportunity to understand these Terms and Conditions and share them with relevant User’s Affiliated Institution authorities prior to requesting Services from UHN.

21. A User who creates an account on behalf of User’s Affiliated Institution acknowledges that:

   a. Where applicable, Samples associated with the provision of Services and provided to UHN for the exclusive purpose of the execution of Services have been collected under approved Research Ethics Board ("REB") protocols of the User’s Affiliated Institution and in accordance with applicable policies and standards designated to ensure compliance with legislative and relevant regulatory requirements;

   b. Deliverables will not be used for diagnosis, prophylaxis, or treatment purposes, and

   c. If applicable, and if requested by User, UHN will return Samples to User’s Affiliated Institution upon completion of the Service, at Affiliated Institution sole cost.

INTELLECTUAL PROPERTY

22. Affiliated Institution shall retain all rights, title, and interest in and to any Foreground IP made solely by Affiliated Institution’s employees, agents and/or representatives, jointly with UHN, and/or solely by UHN’s employees, agents and/or representatives.

23. The IP rights in Background IP will remain the property of the Party that owns or controls such Background IP, and no license to use the Background IP is granted or implied by these Terms and Conditions.

24. UHN will have no claim on any IP that may be derived from the data and information arising from the provisions of the Services.

CONFIDENTIALITY

25. A Party shall hold in confidence and not disclose or use for any purpose other than for the purposes of the Services any Confidential Information provided by the other Party.

26. In the event that the receiving Party is required to disclose Confidential Information of the disclosing Party by law or an order of a court, tribunal or government agency, such receiving Party shall promptly notify the disclosing Party and give such disclosing Party a reasonable opportunity to seek a confidentiality order or
take other appropriate action in respect of the proposed disclosure.

27. User and Affiliated Institution shall immediately notify UHN in writing upon inadvertently receiving or otherwise coming into possession of any personal health information/patient identifying information, as defined in the Personal Information Protection and Electronic Documents Act, S.C. 2000, c.5 (“PIPEDA”), and/or the Personal Health Information Protection Act, 2004, S.O. 2004, c. 3 (“PHIPA”) (collectively “PHI”) in the course of its attendance and access to the UHN Facilities. Affiliated Institution shall maintain all such PHI in confidence, and as such use appropriate safeguards (including, without limitation, with respect to encrypting identifying numbers, linking files, storing and retrieving files from secured locations) to prevent the unauthorized use or disclosure of any such PHI. Except as may be expressly permitted, Affiliated Institution shall not disclose any such PHI to Affiliated Institution’s personnel. Affiliated Institution shall return or securely destroy the PHI as directed by UHN.

LIABILITY

28. UHN (and its directors, officers, employees, staff members, students, research trainees and agents) shall not be liable for any direct, indirect, consequential, or other damages suffered by Affiliated Institution’s personnel or any others resulting from: (a) access to UHN facilities, and (b) the provision of Services and any matter consequential thereto. As such, UHN requires that the Affiliated Institution’s personnel agree in their personal capacity to abide by certain terms and provisions as a condition for UHN providing access and entry into the Facility.

RESEARCH FACILITIES ACCESS

29. For Services that require physical presence of an Affiliated Institution's User at any UHN Facility, UHN might provide supervised and restricted access to such User to designated Facilities, as assessed and advised by the UHN Supervisor (or delegate) of the UHN unit providing Services. In cases where supervised and restricted access is granted, such access will be granted based on User's individual support for the delivery of Services.

30. Within the scope of the provision of Services, Affiliated Institution’s User is not and shall not be deemed to be an employee, representative or agent of UHN for any purpose and:

   a) shall not engage in any activity other than the Authorized Activities, or engage in any other activities utilizing UHN materials, resources or facilities absent the explicit permission and consent of UHN,

   b) shall abide by all UHN site, operational, research and security policies in performing the Authorized Activities, or while otherwise utilizing UHN resources and/or attending UHN facilities,

   c) shall participate and successfully complete any and all training, orientation and other work-related programs or activities mandated by UHN as a condition of access to the UHN facilities or for performance of the Authorized Activities. UHN explicitly reserves the right to restrict (or terminate) access to UHN facilities in the event that the above noted training, orientation, or other programs and activities are not successfully completed,

   d) shall abide by all relevant health and safety regulations, particularly in relation to biosafety and disposal of biohazard waste as well as to the use of personal protective equipment, including but not limited to clothing, hard hats, safety glasses, and protective harnesses to prevent injuries and ill health,

   e) shall use designated equipment in a good and careful manner and in compliance with all regulatory and policy requirements and applicable municipal, provincial or national laws respecting the relevant equipment,

   f) shall not alter, modify or attach anything to designated equipment, and

   g) shall abide by terms and conditions relevant to intellectual property as established in this Agreement, specifically, UHN will retain all Intellectual Property and Know-How that is an improvement to any methods and processes used by UHN in the provision of the Services (“Methodology IP”). All other Intellectual Property developed in the course of the Services whether conceived, developed or created by UHN or Purchaser shall belong to Affiliated Institution. UHN hereby agrees to assign, and hereby assigns all right, title, interest and other ownership in such Affiliated Institution’s IP to Affiliated Institution, without further consideration.

   Similarly, Affiliated Institution hereby agrees to assign, and hereby assigns all right, title, interest and other ownership in such Methodology IP to UHN, without further consideration, and

   h) waives, releases and discharges UHN (which includes its directors, officers, employees, volunteers, representatives, and agents) from any and all liability (including, without limitation, for death, disability, personal injury, property damage, property theft, or actions of any kind) which may occur to Affiliated Institution’s User arising further to his/her attendance and access to the UHN facilities.

UHN Supervisor (or delegate) of the UHN unit providing Services might determine the need to establish additional operational restrictions pertinent to granted access, which might include but is not limited to laboratory operating hours, project prioritization, facility capacity, and use of common areas.

Access to UHN Facilities will be at UHN’s sole discretion and as such may be restricted and/or earlier terminated by UHN in its sole and absolute discretion at any time without notice. UHN will not liable to Affiliated Institution or User for any costs, losses or damages of any kind arising as a consequence of terminating access a UHN Facility.

INDEMNIFICATION

31. Affiliated Institution shall indemnify, defend and save harmless UHN and its officer, directors, employees and agents against all costs, actions, suits, claims, losses or damages and for all other matters arising out of Affiliated Institution’s use or any other exploitation of the data, results, conclusions, and products derived therefrom, arising out of, or resulting from, the conduct of the Authorized Activities (and any IP associated therewith), or arising from Affiliated Institution’s negligence, willful misconduct, or material breach of this Agreement, except to the extent that such were caused by UHN’s negligence, willful misconduct or material breach of this Agreement.

INSURANCE

32. Affiliated Institution will procure and maintain comprehensive general liability insurance for personal injury or property damage and such other insurance and otherwise as reasonably required and customary for the industry, pertaining to matters arising from the provision of Services.

33. For the purposes of these Terms and Conditions and all matters thereunder, each Party shall be deemed to be an independent contractor and not an agent or employee of the other Party. No Party shall have the authority to make any statements, representations or commitments of any kind, or take any action which shall be binding on the other Party, except as may be explicitly provided for herein or authorized by the other Party in writing.

34. Except as otherwise required by law, neither Party shall, without the consent of the other Party, (i) use the name(s), logo(s), trademark(s) or trade-name(s) of the other Party in connection with any products, publicity, promotion, news release, advertising or similar public statements in respect of the Agreement and the Services provided, and (ii) make any other public disclosure in respect of this Agreement and its subject matter. Notwithstanding, UHN may disclose the general subject matter and monies received further to this Agreement without any further consent of Affiliated Institution.

In addition, photographing, video recording, and sound recording activities at any UHN Facility are governed by relevant UHN policies (available upon request) regarding conditions where such activities

Revised: October 1, 2021
are permitted at UHN grounds. Parties agree that lack of observance
to such policies while conducting relevant activities represents a
material breach of this Agreement.

**EXCLUSION OF WARRANTIES**

36. Except as expressly provided in this Terms and Conditions, UHN
(which includes its directors, officers, employees, staff members,
students, research trainees and agents) makes no conditions,
representations, warranties, undertakings, promises, inducements
or agreements of any kind, whether direct, indirect, collateral,
express or implied, as to any matter whatsoever, including,
without limitation, the condition, quality or originality of the Services,
and any other deliverable or matter arising from the provision of the
Services.

37. The Terms & Conditions shall be interpreted and governed by the
laws in force and in effect in the Province of Ontario, without
regard to conflict of laws rules therein. The parties agree irrevocably
to attend to the exclusive jurisdiction of the courts of the Province
of Ontario, the federal courts of Canada and all courts competent
to hear appeals in connection with any dispute or controversy
arising out of or in connection with the services.

38. The Terms & Conditions shall enure to the benefit of and shall be
binding upon and enforceable by the parties and their respective
successors and permitted assigns.

39. No party shall be responsible for any failure or delay in the
performance of the services resulting from causes beyond its
reasonable control, including fire, explosion, flood, war, riot,
outbreak, acts of government, acts of terrorism, court order, civil
unrest, sabotage, adverse weather conditions, labour troubles and
unavoidable shortage of materials or services, or without prejudice
to the generality, any other circumstance or occurrence beyond
the reasonable control of the party. The delayed party shall give
timely notice to the other party of any such event of force majeure
and shall endeavour to avoid or remove the causes and resume
performance with minimum delay and with reasonable dispatch
whenever such causes are removed.

40. Contact Information:

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